

U-STORE-IT CUSTOMER STORAGE INSURANCE ARRANGEMENT

ABOUT THE U-STORE-IT CUSTOMER STORAGE INSURANCE ARRANGEMENT

All goods stored by U-Store-It Pty Limited (ABN 53 659 430 120) are stored at your risk and subject to our licence agreement with you.

Under the U-Store-It Customer Storage Insurance Arrangement you can access an insurance benefit under an insurance policy we have entered into with our insurer by following the process set out below.

APPLYING TO ACCESS THE CUSTOMER STORAGE INSURANCE ARRANGEMENT

Application Process – You need to properly complete the application on the reverse side of this document and have it signed by us.

On doing this you will automatically access an insurance benefit provided under our Master Policy specified in the Product Disclosure Statement (PDS) attached to this application which has been prepared by the insurer.

Before you apply or decide, you must read the following important information and the PDS to ensure you understand the features, benefits and risks of the insurance benefit you are accessing.

We charge you an amount to access the insurance benefit under our Master Policy. It is specified in your application on the reverse side of this document. The amount is used by us to pay the premium we as the contracting insured are obliged to pay the insurer and takes into account our administrative expenses and a profit component.

The U-Store-It Customer Storage Insurance Arrangement is not compulsory, you can arrange insurance to cover the risk to your goods while they are in storage or choose to bear the risk yourself.

We can provide you with factual information about the insurance benefit you can access under the U-Store-It Customer Storage Insurance Agreement. We cannot provide any recommendation or opinion as to whether this arrangement and the insurance benefit are appropriate for you or not. You need to make this decision yourself after carefully reading the PDS.

Money Back Guarantee – If you choose to access the insurance benefit and for any reason wish to change your mind, you may write to us within 14 days of the date you accessed the insurance benefit asking for a full refund. We will provide you with a full refund, provided you are not entitled to make a claim at the time. You still have the right to end your access to the insurance benefit after this period (see the PDS for details on when your access starts and ends).